

SAP TESTING PROCESS LIKE NO OTHER: MOVING FROM SPREADSHEETS TO PANAYA



ABOUT TREMCO:

Headquarters: Beachwood, Ohio, United States

Founded: 1928

Employees: 3000

Tremco CPG Inc. is a world-wide leader in roofing, waterproofing, and sealants products and services that are used in a variety of applications, including commercial and residential buildings, industrial facilities, and transportation infrastructure.

CUSTOMER PROFILE:

Construction materials manufacturer

WEBSITE:

<https://www.tremcocpg.com>

LOCATION:

Global

NEED:

- Parallel tests for multiple large-scale projects
- Collaboration and onboarding of new team members and consultants
- Keeping evidence & Standardized documentation
- Test tracking, follow-up and coordination
- Increase efficiency and reduce cost and time

THE IMPACT:

- Unified SAP S/4HANA implementation
- Real-time, end-to-end test monitoring
- Significant saved time and effort
- One comprehensive test repository
- 100% automation of test documentation

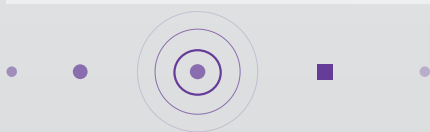
THE CHALLENGE

After using Panaya for a successful S/4HANA migration in 2020, Tremco, who's a large global company, wanted to have a world class solution in their SAP testing process. They wanted to have a more streamlined and effective testing process which can help in reducing time and effort. This will also be helpful for the projects on SAP roll out to all the global business units. To manage these complex projects, Tremco wanted to have a testing solution to help them with automatic evidence collection, test tracking, and defect management leading to further efficiencies in the testing process.

Tremco's IT team recognized the need for a more scalable approach to SAP testing and began to explore new testing solutions that could meet their requirements: better tracking, management, and visibility into their testing process, ultimately improving the overall efficiency and effectiveness of their SAP testing.

“Overall, our tests are much better today than ever they were before Panaya. They are more detailed, more structured, more scenarios are covered, and they are more targeted to our businesses.”

Sue Kapcoe Sr. Business Analyst, Tremco CPG Inc.



THE SOLUTION

Tremco initially selected Panaya for its SAP S/4HANA migration and standardization campaign.

However, it is now used on a daily basis for testing projects, large and small.

Panaya has revolutionized Tremco's testing process by providing a centralized test repository that is easy to access and search. Before implementing Panaya, finding tests for a new project was a daunting task. With Panaya, Tremco now has all tests in one place, making it easier to update tests when a process changes or to reuse them for new rounds of testing. Furthermore, the automatic test evidence meets audit requirements, and newly onboarded consultants and analysts worldwide have benefited from recorded test evidence to quickly familiarize themselves with existing processes. This has saved enormous amounts of time, leading to process improvement, efficiency gains, and better defect management.

The defect management system has been transformational for Tremco. It has provided developers with a more comprehensive understanding of the issues, thanks to the recorded evidence that is all in one place. This has saved testers from having to take screenshots and email developers. The system also prompts testers to add enough detail for developers to resolve issues, which has reduced the amount of back and forth. The comments track all updates, and notifications are sent when there is an update. The system-wide defect capability prevents testers from performing steps that are likely to fail. The resolution workflow of Open-Resolve-Close is user-friendly.

Tremco plans to continue using Panaya as its primary testing tool in the foreseeable future, mainly for regression and integration testing, evidence collection feature and the checklist it provides for specific processes. Looking into the future Tremco plans to explore using Panaya for testing other business-critical applications.

THE RESULTS

- 250 employees are actively using Panaya.
- Almost 60 projects are there in Panaya.
- About 15000 test assets were saved.

Tremco has seen an excellent return on investment in terms of process improvement, efficiency of evidence gathering, handoffs, and defect management.

- Panaya Test Dynamix provides real-time insights for all ongoing projects, ensuring visibility and better management.
- Tremco has saved enormous amounts of time (about 20%) thanks to the test repository and the ability to reuse tests and mass update them as needed.
- Automatic test evidence meets audit requirements, saving additional time and effort.
- The recorded test evidence has also benefited newly onboarded consultants and analysts worldwide, enabling them to get up to speed on existing processes.

ABOUT PANAYA

Panaya enables organizations to accelerate application change and continuously deliver innovation with its Change Intelligence Platform. Panaya provides cloud-based application delivery and testing solutions that ensure collaboration between Business and IT. Enabling enterprise agility with faster release velocity and uncompromising quality, Panaya delivers an optimized user experience with end-to-end visibility of the application lifecycle.

Since 2006, 3,000 companies in 62 countries, including a third of the Fortune 500, have been using Panaya to deliver quality changes to enterprise ERP & CRM applications.