Panaya

EMBRY-RIDDLE
Aeronautical University

Embry-Riddle Aeronautical University Saves 90% of Time Performing User Acceptance Testing with Panaya Patch Automation for Oracle E-Business Suite

Challenge

Embry-Riddle was heading into their fiscal year-end when a problem with their fixed assets module caused a sub-ledger to be out of balance.

"Going into the end of the fiscal year, I think you can appreciate the gravity of the situation," explains Melissa Barrera, a Systems Analyst and a liaison to the business at Embry-Riddle Aeronautical University. "Normally, at this time of the year we would say, 'Absolutely no patches,' but this scenario had to be resolved. First, we found out we needed a consolidated assets patch from a few years ago that we knew nothing about. Then we found out we needed two more patches, while the third patch required yet another."

>
> Going into the end of the fiscal year, I think you can appreciate the gravity of the situation."
>
> —
>
> **Melissa Barrera**
> Systems Analyst, Embry-Riddle

Solution

Normally, these are challenging activities, as the impact of EBS patches, big or small, is typically unknown. It is impossible to predict which processes will break, whether standard or custom EBS processes. This is a time consuming effort. IT and business users tend to make educated predictions as to what needs to be tested, but this was the best they could do; one doesn't really know if they covered everything or if they're testing something needlessly.

"As we were looking for solutions to make this process a lot more efficient, we learned about and subscribed to Panaya's Patch Automation solution. The impact analysis tools are very useful – finally we had clear visibility, upfront, to the impact each and every patch would have on our system and processes."

Panaya CloudQuality™ Suite
Benefits

"The fiscal year closed as scheduled and in balance as a result; our small team successfully applied all 3 patches and I wanted to reach out and hug everyone at Panaya! We've been using Panaya's Patch Automation ever since, with every EBS patch we're considering deploying."

"Panaya is like a light in the darkness. We all of a sudden have the visibility of what we need to test and the confidence that we can share this with the business users. We know the impact precisely, something we never knew in the past."

Thanks to Panaya, we all of a sudden have the visibility of what we need to test. We know the impact precisely, something we never knew in the past."

Melissa Barrera
Systems Analyst, Embry-Riddle

Bottom line

Embry-Riddle saved 90% overall in Oracle EBS patches testing time.

About Embry-Riddle | Founded in 1925 and headquartered in Daytona Beach, Florida, Embry-Riddle Aeronautical University is the world's largest and most respected aviation and aerospace university. The university has 150 campuses around the world and over 120,000 graduates.

Panaya

With Panaya, organizations can accelerate application change and continuous delivery of innovation. Panaya provides cloud based test management, test automation and application lifecycle management solutions that ensure collaboration between Business and IT. Enabling faster release velocity while ensuring quality, Panaya delivers an optimized user experience with end-to-end visibility of the application lifecycle. Since 2008, 1,600 companies in 62 countries, including a third of the Fortune 500, have been using Panaya to deliver quick, quality change to enterprise applications.
www.panaya.com