



CHANGE INTELLIGENCE: DON'T LEAVE CHANGE UP TO CHANCE

*"The only constant in life is change."
-- Heraclitus of Ephesus (circa 535-475 BCE)*

Despite his most famous quote, the Greek philosopher Heraclitus would likely be impressed by the pace of change in the modern world. And he would quickly recognize that such change is essential to our growth, as people and as organizations.

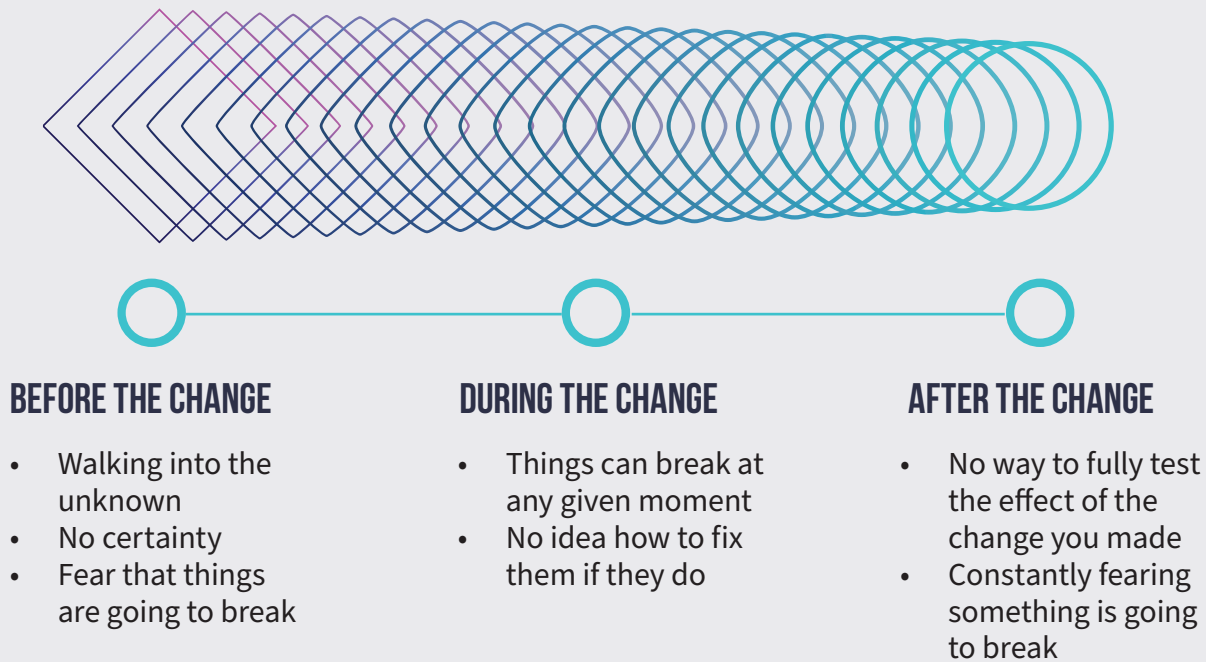
For businesses, core applications such as ERPs and CRMs are among the most frequently updated and adapted. These mission-critical applications generally have a touchpoint with every part of the business, which means that, when done right, a single change can improve operations across your entire organization.

THE CHALLENGES OF CHANGE

But let's face it, even the most skilled professional - whether on the IT team, a business user, a project manager or in the executive suite - has reason to be worried when implementing changes in complex environments.

The interdependencies, localized knowledge and custom adaptations make it impossible for you to confidently identify all the potential impacts and where they will be felt. These unknowns pose a risk of potentially disastrous consequences, which can pop up at any stage of the process.

It can feel like you're walking blindfolded on the edge of a cliff.



Even after you've gone live without a hitch, a single localized update can have cascading unforeseen effects. The fear of something, somewhere going wrong is relentless.

Yet, it does not have to be this way.



IT'S TIME FOR CHANGE WITH INTELLIGENCE

It is time to rethink change. It is time to make change a positive experience once again, by exposing the unknowns and eliminating the risk. Change Intelligence means seeing the full impact of any change you intend to make, exactly what will break, what you need to fix, and how to test - right from start. It is knowing exactly what to expect before, during and after the implementation of any change, so you can confidently go live - without ever having to take any steps backward.

MAP EVERYTHING, UNDERSTAND THE IMPACT

Change Intelligence begins with mapping out your landscape, quickly capturing the most complex dependencies across your organization. Intelligent risk assessments then reveal the precise impact of every intended change.

IDENTIFY FAILURES, PRIORITIZE FIXES

Change Intelligence assessments zero-in on potential change failures and their root causes. When you can see in detail exactly how a change will play out, you can easily identify ahead of time the level of impact each failure will have and what needs to be fixed to eliminate the risk. You can then prioritize corrections and testing accordingly – based on real data and usage.

AUTOMATE TASKS, OPTIMIZE RESOURCES

Change Intelligence leverages AI technology to automate tedious, routine tasks like code correction, test documentation and even project scoping. This frees you to focus on change outcomes and to invest your expert resources in critical decision-making, rather than any single change touchpoint.

TEST SMARTER, RELEASE FASTER

With Change Intelligence, you not only change faster, but you also change smarter. You know what to test, and your entire organization has the tools to collaborate effortlessly and test business processes. Going beyond conventional testing, Change Intelligence ensures you know exactly how every change will impact your actual operations post go-live.

THE WORLD WITH CHANGE INTELLIGENCE — HOW TO ELIMINATE RISK



BEFORE THE CHANGE

Clearly see the “**Change map**” with all the complex dependencies, so you fully understand the impact



DURING THE CHANGE

See what you need to **fix** and **how** to fix it



AFTER THE CHANGE

You can **test** how the changes effect your entire system, so you can always deal with the outcomes

[Change Intelligence eliminates uncertainty, so you can confidently embrace change without hesitation.](#)

HOW CAN YOU APPLY CHANGE INTELLIGENCE?

Panaya is the first and only Change Intelligence solution. An easy-to-use SaaS platform, with ERP-specific, business-process-centric test management, Panaya maps all your system interdependencies and produces a tailor-made, ready-to-execute change workplan **in less than 48 hours**.

- Machine learning algorithms applied to the dependency map provide real-time risk assessments, including the exact code snippets that need to be revised to prevent failures.
- Automated code correction, which can be deployed into your dev system with a single click, eliminates hundreds of hours spent manually sifting through millions of lines of code.
- Unique risk-based testing analytics provide accurate change-by-change navigation for what needs to be fixed, what to test and how. Based on your specific customizations and usage.
- Business-process-centric test management capabilities, with built-in collaboration and automatic documentation, so you always know what to test and when.
- Customized dashboards and intuitive interfaces for stress-free change design, root cause reporting, collations of related project results, dynamic data visualizations, and easy-to-understand insights.



**NO MORE SURPRISES.
NO MORE SPREADSHEETS.
NO MORE STRESS AND NO MORE FEARING THE WORST.
WITH PANAYA, YOU CAN EXECUTE ANY CHANGE —
BIG OR SMALL — QUICKLY, SAFELY AND WITH COMPLETE CONFIDENCE.**

THE IMPACT OF CHANGE INTELLIGENCE IN SOME LARGE ERP PROJECTS

S/4HANA MIGRATION

Migrating to the S/4HANA environment can be a dreaded prospect. Change Intelligence makes the project efficient, effective and less nerve-wracking. Your migration will be completed **65% faster**, with no risk of failure and without multiple sandbox iterations. Get it right the first time around:

- Eliminate surprises: Understand the effect on your business processes in advance using in-depth impact analysis.
- Know exactly what to do, each step of the way: An AI-based project blueprint, including all correction and test activities, is created in 48 hours.
- Deploy SAP-certified, automated intelligent code remediation directly to your dev system at the click of a mouse.
- Focus only on what matters: Accurate AI-driven risk-based testing taking into account your data and usage.

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ORACLE E-BUSINESS SUITE UPGRADE

Upgrading EBS requires many architectural and code changes, chief among them are those related to online patching compatibility. Change Intelligence can help you save cost, time and resources.

- Impact analysis identifies 30% more risk than standard online compliance reports (Oracle readiness reports).
- Cut down 80% of your initial project scope by focusing only on what really matters for your go-live.
- Start your project in days, so you can go live in 4 months or less.
- Cut 40-50% of your UAT cycle with ERP-specific testing, which lets your team collaborate effortlessly.

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ERP LARGE-SCALE TESTING PROJECTS

Panaya ensures the most efficient large-scale functional, system integration, regression and UAT testing, with real-time insights across all testing cycles.

- A dedicated solution with all test management and execution capabilities in a single place.
- A business-process-centered approach designed specifically for ERP, with risk-based testing and test automation.
- Real-time visibility into test progress and defects, controlling your test cycle in real time.
- 40%-50% faster test cycles due to active resolutions of bottlenecks and elimination of idle time, cutting down project duration and accelerating risk-free go-live.

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CHANGE IS A NATURAL PART OF YOUR BUSINESS

Customer expectations are increasing and changing frequently in the pursuit of great products and services. Any company wanting to survive must be able to adjust quickly and efficiently. **But it does not have to be a hard, stressful or risky process.**

[Change Intelligence is the key.](#)

You can eliminate risk, make informed development decisions, and foresee the business impact of each step along the way with a comprehensive portfolio of unique management solutions. Real-time visibility, control and peace of mind transform every upgrade, update and innovation from a heavy burden into an ongoing benefit. And as change becomes a natural part of your business, your organization will evolve, expand and develop faster, more efficiently, and with much better results.





Panaya enables organizations to accelerate application change and continuously deliver innovation with its Change Intelligence Platform.

Panaya provides cloud-based application delivery and testing solutions that ensure collaboration between Business and IT.

Enabling enterprise agility with faster release velocity and uncompromising quality, Panaya delivers an optimized user experience with end-to-end visibility of the application lifecycle.

Since 2008, 3,000 companies in 62 countries, including a third of the Fortune 500, have been using Panaya to deliver quick quality change to enterprise ERP and CRM applications.

[LEARN MORE ABOUT CHANGE INTELLIGENCE](#)