# Panaya

# STREAMLINING TESTING PROCESSES AND BOOSTING EFFICIENCY WITH PANAYA: THE BEER STORE CASE STUDY

## BEER STORE

### CUSTOMER PROFILE:

Retail

### WEBSITE:

www.thebeerstore.ca

### LOCATION:

Canada

### THE NEED:

- Reduce manual effort and time
- Minimize the risks of errors and defects during upgrades and changes
- Increase efficiency and effectiveness of software development and testing
- Enhance the collaboration between the development, testing and business teams

### THE IMPACT:

- The Beer Store was able to reduce it's testing time by 50%
- Identify and fix defects earlier in the testing process
- The Beer Store development team was able to focus on more strategic projects as they spent less time on manual testing and debugging
- Maintain high-quality software while reducing overall costs and improving its ROI
- Streamline its software delivery process and reduce the risk of potential business disruption

## ABOUT THE BEER STORE

The Beer Store is a retail chain that offers a wide variety of beer products in Ontario, Canada. It operates over 450 stores, serving millions of customers every year. With such a large and diverse customer base, The Beer Store understands the importance of maintaining a seamless and efficient supply chain. One critical aspect of ensuring the supply chain functions smoothly is through the management of software systems. This is where Panaya, a leading software testing and quality management platform, came into play. In this case study, we will explore how The Beer Store utilized Panaya's testing and quality management solutions to streamline their software systems, improve operational efficiency, and enhance customer experience.

## THE CHALLENGE

The Beer Store has been using SAP's ERP system, ECC, for several years to manage its inventory, sales, and distribution operations. As the company's business needs grew, it became challenging to manage the system's upgrades and testing manually.

## THE SOLUTION

To address these challenges, The Beer Store started looking for a testing automation tool that could help it speed up its SAP upgrades and testing processes. After evaluating several solutions, the company decided to implement Panaya, a cloud-based testing and change management platform. The Panaya platform offers several features that help companies like The Beer Store automate their testing and upgrades, including automated impact analysis, test case design, and execution, as well as collaboration and reporting tools.

The implementation of Panaya at The Beer Store has been successful. The tool has been used not only for ECC upgrades but also for non-SAP projects like testing a new program for managing the company's keg business and a POS system upgrade. The transition to Panaya has been smooth, with the AMS SAP folks onboarding quickly and efficiently, and the reporting tool has been helpful in tracking the progress of the projects.

*"Panaya helped us significantly reduce the time and effort required for testing, which allowed us to focus on delivering high-quality software faster."*

**Alana King,** *IT System Specialist*

## THE RESULTS

One of the major benefits of using Panaya, as reported by The Beer Store's project manager, is the visibility it provides into the testing progress. The tool's impact analysis feature helped the company identify and fix code issues, and the team could run its unit and regression testing more efficiently. The collaboration between the developers and testers across different departments has improved significantly, resulting in faster and more accurate testing outcomes.

Overall, The Beer Store's experience with Panaya has been positive, helping the company speed up its ECC upgrades and testing processes while improving its testing outcomes. The ease of use, collaboration, and reporting tools have made it a valuable addition to the company's testing toolkit, and The Beer Store plans to continue using Panaya for future projects.

## ABOUT PANAYA

Panaya enables organizations to accelerate application change and continuously deliver innovation with its Change Intelligence Platform. Panaya provides cloud-based application delivery and testing solutions that ensure collaboration between Business and IT. Enabling enterprise agility with faster release velocity and uncompromising quality, Panaya delivers an optimized user experience with end-to-end visibility of the application lifecycle. Since 2006, 3,000 companies in 62 countries, including a third of the Fortune 500, have been using Panaya to deliver quick quality change to enterprise ERP & CRM applications.