A SWISS CLOCKWORK EFFICIENCY: STREAMLINING DISTRELEC'S EHP UPGRADE PROCESSES

DISTRELEC

CUSTOMER PROFILE

A leading online and catalogue distributor for technical components, automation, measurement technology, IT, and accessories in Europe.

WEBSITE

https://www.distrelec.com/global/

LOCATION

Global

NEED

• Correction Plan for an EHP update project.
• Consolidate test cases and corrections to perform in one place.
• Improve the workflow of tasks for the project.
• Reporting in real-time of the project progress.

THE IMPACT

• EHP upgrade project in less than 4 months. 30% time reduction vs original plan.
• Detailed repository of test cases and evidence.
• Compliance level for auditing.

ABOUT DISTRELEC

Distrelec is a leading provider of online products and services for maintenance professionals. Founded over 45 years ago in Switzerland, Distrelec focuses on technical components, automation and measurement technology. They are represented by subsidiaries in more than 15 countries and supply customers across Europe quickly and reliably.
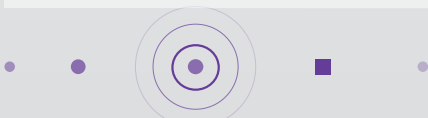
THE CHALLENGE

In the past, managing upgrade projects and testing phases lacked structure, leaving the team grappling with inefficiencies and setbacks. With spreadsheets as the primary tool for handling test cases, the process was marred by inconsistencies and outdated information, impeding progress, and fostering misunderstandings within the team.

The reliance on spreadsheets, while initially convenient, proved to be a double-edged sword, as the dynamic nature of these files often led to discrepancies and delays. The absence of a centralized repository further compounded the issue, leaving documents scattered and testing results dispersed, hindering collaboration and accountability.

These challenges underscored the pressing need for a comprehensive solution to streamline project management and testing processes.

"Panaya is a real "game changer" that helped us solve all the problems!" **– Andrea Ferrino,** *Head of Applications at Distrelec group*

THE SOLUTION

Panaya emerged as a game-changer, providing a centralized and structured platform to streamline all tasks and reports associated with the EHP Upgrade project. This revolutionary solution effectively addressed the challenges from the team, offering a comprehensive toolkit to enhance productivity and efficiency.

With Panaya at their disposal, the team experienced a paradigm shift in their approach to project management. They not only successfully completed an ECC EHP upgrade in record time, accomplishing it in less than four months, but also created an extensive repository of detailed test cases. These test cases serve as assets to be used across future projects.

Moreover, Panaya facilitated a marked improvement in compliance during the annual audit, reinforcing the team's commitment to documentation and transparency. By seamlessly documenting the entire testing phase, from Unit Test to Integration Test and UAT.

LESSONS LEARNED AND NEXT STEPS

Realizing the pivotal role of comprehensive documentation in project success, particularly in testing scenarios, the team embraced a proactive stance toward optimization. They acknowledged that robust documentation not only streamlines processes but also acts as a catalyst for project efficiency.

By fortifying their library of testing scenarios and bolstering their database, the team aim to foster a culture of preparedness and agility, equipping themselves to navigate future projects with confidence and precision. This proactive approach not only ensures smoother project execution but also cultivates a culture of continuous improvement and innovation within the team.

ABOUT PANAYA

Panaya enables organizations to accelerate application change and continuously deliver innovation with its Change Intelligence Platform. Panaya provides cloud-based application delivery and testing solutions that ensure collaboration between Business and IT. Enabling enterprise agility with faster release velocity and uncompromising quality, Panaya delivers an optimized user experience with end-to-end visibility of the application lifecycle. Since 2006, 3,000 companies in 62 countries, including a third of the Fortune 500, have been using Panaya to deliver quality changes to enterprise ERP & CRM applications.