

# Case Study

## Panaya



### Eaton Powers Up Oracle EBS RUPs and Testing with Panaya

Eaton lowers testing time by 30% with Panaya

#### Challenge

Unusually, Eaton runs Oracle EBS, SAP, and mainframe. The company maintains a number of Oracle instances – versions 12.2, 12.1, and 11.5.

Approximately 20 Eaton EBS key users support Eaton's daily Oracle EBS Human Capital Management System (HCM) transactions. Eaton constantly tests and implements patches to keep its HCM system up to date with legislative patches. Donna Garcia, who takes a lead role managing HCM system upgrades, ensuring that key users perform tests on time, log and resolve defects, noted:



For years, we've been manually distributing test scripts and scenarios to our key users. On top of that, we had limited visibility on testing progress - making 'point in time' testing status difficult to gage."



## Solution

Eaton standardized on Panaya and Donna Garcia and team are not looking back.

Eaton decided to boost their manual testing by leveraging Panaya. With Panaya, Eaton enjoys 100% real-time dashboard visibility of the testing process, and test scenarios can be pulled from a library for easy reuse. Moreover, the EBS team can leverage change analytics in order to determine which patched objects are being used and which are not. When it's time to implement patches, the Panaya change analytics tool ensures that Eaton has better insight into which objects are impacted - keeping testing more focused.

Garcia continued, :



Since standardizing with Panaya, we are continuously saving 30% in testing time. And that's not all – I have a real-time snapshot of our testing. I know exactly where each project is, the progress of each and every tester. I just login to Panaya to see everything – from the big picture all the way to the drill-down view.”

## Benefits

Eaton is saving 30% on testing time and for the first time, the Oracle EBS team has 100% visibility on the entire testing endeavor in Eaton. On their HR Roll Up Patches (RUPs), Eaton managed to reduce project timeframe from six months' calendar time to three months' calendar time.



I plan on using Panaya again and again for our upcoming patches and Oracle EBS testing.

Panaya gives me a complete snapshot of our testing in real-time with a user-friendly dashboard look and feel.

**Donna Garcia**  
HR Technology Specialist at Eaton

**About Eaton** | Eaton is a power management company with 2015 sales of \$20.9 billion, 96,000 employees worldwide, and sales in over 175 countries. The company provides energy-efficient solutions that help its customers effectively manage electrical, hydraulic and mechanical power more efficiently, safely and sustainably.



## Panaya

With Panaya, organizations can accelerate application change and continuous delivery of innovation. Panaya provides cloud based test management, test automation and application lifecycle management solutions that ensure collaboration between Business and IT. Enabling faster release velocity while ensuring quality, Panaya delivers an optimized user experience with end-to-end visibility of the application lifecycle. Since 2008, 1,600 companies in 62 countries, including a third of the Fortune 500, have been using Panaya to deliver quick, quality change to enterprise applications. [www.panaya.com](http://www.panaya.com)