# Case Study

# Panaya



## Entegris standardized on the Panaya CloudQuality™ Suite solution

## Challenge

The Entegris IT team was gearing up for another SAP upgrade - this time from ECC 5.0 to ERP 6.0. They weren't looking forward to the exhausting testing and long hour. Don Knutson, Director of Enterprise Business Systems says:

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Initially, we were going to do this upgrade the same way we had done it in the past. That means we'd be testing all systems, fixing what breaks, scrambling to address everything."

But when Knutson talked with Panaya, the project changed. "Our CIO had already put a bug into my ear about Panaya," says Knutson. "When Panaya told me they could save us a bunch of time on our upgrade by showing us what would break beforehand, it sounded too good to be true."



### Solution

After learning more about each service under the Panaya CloudQuality<sup>™</sup> Suite, Entegris were convinced that it would save them a huge amount of time, but more than that, would enable them to focus their testing efforts. And, using the test recording features, would streamline testing documentation which would enable super users to be directly involved.

"It wasn't a case of, 'in theory, here's what could happen," Knutson says. "Panaya told us: 'Here is your data, and here are the steps you'll need to take. Here are your obsolete transactions, here are your Z programs, here's what needs to be corrected, and here are our recommendations within your own code base. Eventually, all the solutions offered by the Panaya CloudQuality™ Suite solution really became key to the entire project."

#### Panaya CloudQuality™ Suite **Be∩efits**

Entegris standardized on the Panaya CloudQuality™ Suite solution for all its ERP projects; upgrades, rollouts, and functional releases. The solution incorporates a broad range of essential software services for SAP ERP making it a one-stop-shop for all Entegris projects.

Using the Panaya CloudQuality™ Suite, Entegris was able to minimize the risks and costs involved in each project.

**About Entegris** | Entegris has provided crucial materials and products used in high-tech manufacturing for more than 40 years. Founded in 1966, Entegris has been listed on the NASDAQ since 2000. The company reported record sales in the fourth quarter of 2010, with total fiscal sales of \$688.4 million for the year. Its products and materials are used as building blocks for some of the world's most complex products, including computers, mobile devices and automobiles. Headquartered in Billerica, Massachusetts, Entegris employs more than 2,800 people across the world, with half of its workers based in Asia-Pacific or Europe. Entegris has run its operations on SAP for the last 13 years.450 employees. This division first installed SAP 4.7 Enterprise in 2004.

**O Panaya** With Panaya, organizations can accelerate application change and continuous delivery of innovation. Panaya provides cloud based test management, test automation and application lifecycle management solutions that ensure collaboration between Business and IT. Enabling faster release velocity while ensuring quality, Panaya delivers an optimized user experience with end-to-end visibility of the application lifecycle. Since 2008, 1,600 companies in 62 countries, including a third of the Fortune 500, have been using Panaya to deliver quick, quality change to enterprise applications. www.panaya.com

#### 99

Panaya told us 'Here is your data, and here are the steps you'll need to take.' We also gained visibility at every stage. As a result, CloudQuality™ Suite became key to our ERP change projects."

#### **Don Knutson** Entegris

